

Municipality Peel & Maas

Maximum control, minimal complexity



"Easy to manage and bloat-free"

Those were the two main requirements the IT administrators of the Dutch municipality of Peel en Maas had for their new workspace manager. AppiXoft's WorXpace delivers exactly that – and more.

The IT administrators of Peel en Maas, a municipality in the north of Limburg, have no patience for unnecessary complexity. Workspace management systems overloaded with bells and whistles? "Nothing but baggage," says Thijmen Stams, ICT Services Administrator.

Challenges

The IT department needed a future-proof replacement for Ivanti Workspace Control—without the complexity and clutter of unnecessary features

Solution

With worXpace, they chose a manageable system that does exactly what's needed and fits perfectly in a virtual Windows 11 setup hosted in their own cloudprivate cloud.

Benefits

Admins retain full control over applications, the environment remains stable and secure, and users can work without interruptions or feature overload.

"Because do you know what happens with all those extra features? Users start enabling things they don't need, and eventually the system breaks down and they can't do their work."

And that's a big problem, because municipal employees must always be able to perform their tasks, Thijmen emphasizes. "We're here to serve the public. So people can apply for passports, driving licenses, permits, and so on. Our system must work at all times. You can't have it going down constantly." So when Thijmen and his colleagues learned that their current workspace management system – Ivanti Workspace Control – would be discontinued next year, they knew exactly what to look for: a system that is easy to manage and doesn't come with unnecessary features.




Thijmen Stams
IT Services Administrator

No unnecessary features

After some research, the team chose AppiXoft's WorXspace. "We looked into several workspace managers," Thijmen says. "WorXspace quickly stood out as the best option for us. It also helped that I was already familiar with Scense, its predecessor. What I like about the system? It simply does what it needs to do. No extra features you'll never use. It's – to put it bluntly – a straightforward system. And we like straightforward."

Full control

At first, Thijmen and his colleagues found WorXspace a bit challenging to work with. "It's structured differently from what we were used to," Thijmen says. "But once we took the time to understand how it works, it actually turned out to be very logical. With WorXspace, you can easily configure what an application is allowed and required to do. That makes it very manageable. You also get full control over which applications you use, and even which version. That's very important for security. You can quickly remove vulnerable versions. And if a version is stable and secure, we want to keep using it as long as possible. That way the environment stays reliable."



'WorXspace is – to put it bluntly – a straightforward system. And we like straightforward!'

Private cloud

Peel en Maas is currently in the middle of the migration to the WorXspace environment. "We're building a new workspace setup for our 500 users, with WorXspace as part of it," Thijmen explains. "The new workstations run the latest version of Windows 11 and everything is virtual." For these virtual workplaces, the municipality has created its own cloud environment. "With our own servers and hardware," says Thijmen. "That was a deliberate choice due to cost. On top of that, running our own cloud allows us to decide exactly what we need and configure everything accordingly."

Clear communication

Thijmen is also happy with the cooperation with AppiXoft. "We have a good relationship, and they respond quickly. If you don't understand something, they'll explain it clearly. And if you still don't get it, you can just email them again. AppiXoft really wants us to understand how WorXspace works, so we can use it to its full potential. I'm very satisfied!"

About the Municipality of Peel & Maas

The municipality of Peel en Maas is located in the northern part of Limburg, the Netherlands. It was established on January 1, 2010, through the merger of the former municipalities of Helden, Kessel, Maasbree, and Meijel. With an area of 161 km² and over 45,000 residents, the municipality consists of eleven towns and villages, including Panningen, Helden, Maasbree, Meijel, Kessel, and Baarlo. Panningen serves as the administrative center.

Peel en Maas is known for its active local communities and a self-governance approach, encouraging citizens to take part in shaping their own living environment. The municipality combines rural charm with modern infrastructure and places strong emphasis on sustainability, citizen participation, and the preservation of cultural heritage.

'WorXpace simply does what it's supposed to do'



About Appixoft

Through our high-end User Workspace Management solutions, we deliver dynamic applications in a personalized workspace to many thousands of satisfied users worldwide. **WorXpace** plays a strategic role in delivering functionality and real-time access to the right persons, in time, wherever they happen to be. By doing so, we enable organizations to deliver business-critical applications and information quickly and efficiently. We work towards the ultimate productivity and user experience for both end users and administrators. And with a great sense of honesty: Appixoft provides, **WorXpace** delivers!